

MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 28/08/2025

Meeting number **MCAG 016**

Venue **Virtual – MS Teams**

Date and time **26 August 2025 1400-1600**

Classification **Public**

Actions

Area	Action Ref	Action	Owner	Due Date	Update
M10 Readiness	MCAG 16-01	Programme to provide an update on the migration volumes that expect to be hit during each phase of ELS and to exit the ELS phase	Transition Team and Migration Team	11/09/2025	NEW
Summary and Next Steps	MCAG 16-02	Migration team to provide agents with insight into the Migration plans and volumes supplier.	Migration Team (Joe Grisley)	11/09/2025	NEW
M10 / M11 Cutover Plan Re-Baselining	MCAG15-01	Programme and Suppliers to discuss issues surrounding service activation	Matthew Breen & Large Supplier Representative	26/08/2025	RECOMMENDED CLOSED: Programme shared an update that there were no current issues. Any queries can be raised at fortnightly Cutover Plan Engagement Sessions
Summary and next steps	MCAG15-02	Amendment of August and September MCAG meeting calendar invites	PMO	26/08/2025	RECOMMENDED CLOSED: PMO have sent out all invites for upcoming meetings
Headline and Actions	MCAG09-03	MCAG chair to review membership/attendees to ensure all dependencies are covered at MCAG.	Justin Andrews	26/08/2025	RECOMMENDED CLOSED: Chair had no further updates.

Decisions

Area	Decision Ref	Description	Rationale
Headline and Actions	MCAG-DEC39	Headline report from July was approved with no comments or objections from MCAG members.	The Headline Report was approved without objections from participants
M10 Readiness	MCAG-DEC40	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the MCAG endorsement of the Helix deliverables - Operations Manual (v2.0) and Low-level Service Design (v2.0)	The Programme invited objections to the document, to which none were received.

Key Discussion Items

Area	Discussion
Headline and Actions	DECISION: Headline report from July was approved (with no amendments) with no objections from MCAG members (MCAG- DEC39 00:12:34).
Service Design Update (Elexon Helix)	<p>Helix provided updates regarding LDSO Onboarding and the engagements with pathways 2-6.</p> <p>Programme queried whether Helix was reporting on behalf of the DIP Manager. Helix confirmed the confusion was a typo that should have said ServiceNow Onboarding rather than DIP Onboarding.</p> <p>Programme asked whether all the activities are on track. Helix confirmed that they're all on track.</p> <p>The DNO Representative asked about LDSO onboarding and futures, and whether at least one contact is needed from every organisation. Programme confirmed this was correct and was the case on the 4th of August for Phase 1 and the same will be applied to Phase 2.</p> <p>The Operations Manual v2.0 and Low-Level Service Design v2.0 were published on 16 July 2025. Following feedback received, revisions have been made. Helix sought approval on both documents.</p>

	<p>Programme highlighted it should be an endorsement of the Operations Manual and the Low-Level Service Design, as they are not Programme deliverables and cannot approve them. Helix confirmed that they were looking for an endorsement.</p> <p>Programme asked whether there were any objections to MCAG endorsing Operations Manual v2.0 and Low-Level Service Design v2.0. There were no objections.</p> <p>The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved/endorsed DECISION: MCAG endorsement of the Helix deliverables - Operations Manual (v2.0) and Low-level Service Design (v2.0) (MCAG-DEC40 - recording timestamp 00:14:13)</p> <p>Programme asked when v2.0 documents are to be published. Helix confirmed they've already been published and are the Go-Live versions.</p>
<p>M10 Readiness</p>	<p>The Programme provided an M10 Readiness progress update, highlighting progress against each M10 Acceptance Criteria and the impact on M10 decisions.</p> <p>The Large Supplier representative queried whether there were any updates relating to the ELS 2.6 million ambition/volume of people going through testing. Programme confirmed that the Migration and Transition team are working collectively to articulate what the acceptable criterion looks like. Programme also confirmed the 2.6 million figure is based on the ELS model.</p> <p>ACTION: Programme to provide an update on the migration volumes that expect to be hit during each phase of ELS and to exit the ELS phase (MCAG16-01)</p> <p>Programme walked through M10/M11 Cutover Plan Elexon Reporting, which is updated weekly and presented at GLIG.</p> <p>Chair asked whether there were any open GLIG actions on the Cutover Reporting. Programme replied GLIG provides their view against these activities and any concerns against the reporting. Programme confirmed the GLIG sessions provide a clear view of progress against the M10 Acceptance Criteria.</p> <p>The Programme then addressed M10 Decision making and choreography, focusing on governance, stakeholder engagement, and the coordination required for a smooth transition.</p> <p>The DNO Representative highlighted that, from an LDSO perspective, the critical Go/No Go decision date is 10 September, linked to the publication of ISD. By this point, all parties are expected to have implemented Release 9, with MPRS configured for the M10 milestone on 22 September. The DNO Representative noted that the final deadline for MPRS parameter changes is the early hours of 19 September, after which changes would be highly challenging given the system will be in live operation, and therefore queried whether a contingency plan is in place. The Programme confirmed that this issue will be considered at the M10 Contingency Planning Workshop on 27 August.</p> <p>The Large Supplier representative questioned whether there were any concerns raised about the D-flows, D43 and D82. Programme confirmed that there were no current concerns being flagged and encouraged the attendance of GLIG since that's where majority of updates will be provided.</p>

DCWG Updates	<p>The Transition Team walked through Data Cleansing activities, reducing MPANs with invalid combinations to 6,944 and resolving key exceptions with Suppliers. They confirmed a Data Cleanse Closure Report is being prepared for early September, and preparations are underway with the DCC for the Domestic Premises Indicator population scheduled for 6–7 September.</p> <p>Programme asked the Transition team whether the MPAN Migration exclusion list means they can never be migrated. Transition team confirmed that without further corrective activity those on the exclusion list cannot yet be migrated. But there are some MPANs which require activities that will need to be completed by suppliers before they can migrate that MPAN.</p>
MWG Updates	<p>Programme went through the Migration readiness summary which outlines each milestone and its respective progress update. Programme confirmed that programme is on track to meet Dress Rehearsal criteria. Several milestones, including Dress Rehearsal 2 (DR2) and the Tier 2 MCC mobilisation, have shifted to amber, but mandatory functionality deployment remained on track for the original 29th August DR2 exit criteria; to give industry extra time to test additional migration-reporting dashboards beyond the formal criteria, DR2 is being extended by one week to 5th September, keeping both milestones amber until then. Despite the extension, the critical path not impacted. Sprint 0 Migration planning still proceeds as scheduled, with the schedule published on 16 September, planning starting on 24 September, and execution kicking off on 22 October.</p>
Programme Milestones Related to MCAG	<p>Programme provided an update on Programme Milestones Related to MCAG.</p> <p>Programme confirmed that despite being red, both milestones about M16 Methodology and Pre-migration Data Cleanse are on track and it's the baseline date which is to be amended, to reflect the true progress of the milestones.</p>
Top Programme Risks Related to MCAG	<p>Programme provided an update on risks Related to MCAG.</p>
Summary and Next Steps	<p>Programme provided a summary of actions and decisions; no comments or questions were raised.</p> <p>Chair flagged that an agent had enquired via email about gaining more detailed knowledge on agents getting insight into the migration plans and volumes from suppliers.</p> <p>ACTION: Migration team to provide agents with insight into the Migration plans and volumes supplier. (MCAG16-02)</p>

Date of next MCAG (Extraordinary): 11 September 2025

Attendees

Chair		MHHS IM Members	
Programme (JA)	Chair	Joe Grisley	Delivery Project Manager
		Tarsha Senyonga	PMO Governance Support
Industry Representatives		Fola Oki	Transition Analyst
Jessica Davis	Elexon	Katie Dyson	PMO Governance Support
Andrew Green)	I&C Supplier Representative	Matthew Breen	Transition Lead
David Yeoman	DNO Representative		
Graham Wood	Large Supplier Representative		
Lijo Louis	Medium Supplier Representative	Other Members	
Gareth Evans	I&C Supplier Representative	Andy MacFaul	Ofgem
Smitha Pichrikat	Programme Manager	Ian Giles	Elexon (as Helix for Service Design item)
Morven Hunter	DNO Representative	Nicola Farley	MCC Lead
Robert Golding	DIP Manager	Mark Scott	Elexon (as Helix for Service Design item)
		Joseph Ashworth	PWC
		Liam Evans	IPA
Apologies			
Sean Doughty	Elexon Representative (as central systems provider)		
Warren Fulton	Migration Lead		
Sarah Jones (on behalf of PP Moore)	RECCo Representative		
Alexander Ashbrook	DCC Representative		
Mark Treanor	Small Supplier Representative		
James Stokes	DIP Manager		

Paul Daniels	Avanade
Jenny Boothe	Ofgem
John Wiggins	Programme Industry SME
Andrew Dudkowsky	NESO Representative
Joanne Ashton	DCC
Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)